

STUDIO M FAQs



How can I prepare for my Studio M appointments?

Preparing for your Studio M appointments is key to having an easy and seamless experience. Once you've signed your sales paperwork, you can begin to prepare for your Studio M journey with our preparation materials. We have carefully curated a series of checklists, guides and videos, that will ensure you thought about all facets of your new home and what you'd like included. Please read all materials carefully and have us answer any questions you may have. Visit our website: metricon.com.au/preparing-for-your-studio-m-journey for more information.

When do you hold Studio M appointments?

We have a range of appointments available 7 days a week. Please note weekend appointments are only available for certain types of house designs and size.

How many people can I bring to my appointments?

We recommend no more than 4 persons in total, attend a Studio M Selection Appointment. As there are several appointments occurring throughout the day, we please ask that you adhere to our capacity limitations.

How long will the appointments take?

Appointment lengths can vary depending on the size of the home you have chosen as well as the preparation you do beforehand. We recommend setting aside a day for your Colour appointment and approximately 3 hours for your Electrical appointment.

Do you have display home colours available?

Yes, we have the display colour schedules available for all our Metricon display homes.

Please ask your Design Consultant and they will be able to assist you. We are also able to reference the display home colours during your selection appointments, should you wish to replicate any of the colours in your home.

What does the term 'standard inclusions' mean and what are they?

Standard Inclusions refers to product that is included at no cost with your chosen home design, this can mean specific product or colours, either internal or external to the home. Please refer to your Standard Inclusions document, which outlines all the standard inclusions for your home.

You can also find your standard inclusions detailed in the Studio M Selections Guide. Specific product is marked with a grey background, and contains an orange box for Freedom customers and a black box for Designer customers.

What brands are offered to us to include in our new Metricon home?

Metricon prides itself on working with leading suppliers and the best in their fields. Our relationships with our partners extend several years, so you can trust that you will be provided with the finest product. Our partnering suppliers include Colorbond, CSR Hebel, Southern Star Aluminium Windows and Doors, Dulux, Carpet Call, Beaumont Tiles, Perfect Timber Floors, Reece, Residentia Group, Kitchen Innovations, Cosentino, Laminex, Hafele, S&A Stairs, Lovelight, Amphis, Seeley International, Chromagen and many more!

What is the pricing of certain items and how much will it cost for added extras?

The Studio M Price Guide will provide you with approximate costings of product we offer for your selection. Use in conjunction with the Studio M Selections Guide, and you can start to set a budget for your upcoming appointments. Your Design Consultant can also help you decide which areas are best to put your money towards, as well as provide you with alternative options for similar products to help keep costs down.

Is there any colour and electrical product advice you can offer?

Attending a Studio M Open House session will allow you to speak to our Design Consultants and ask them for any specific advice as well as answer any queries you may have prior to your appointments. On the day of your selection appointments, your Design Consultant will be able to guide and advise you on your selections every step of the way. Also watch our Studio M Home Style Series, which has great advice on all components of your selection appointments.

What happens if I'm running late for my studio appointment?

Please give us a courtesy call on 03 9915 5555 to let us know when you will be arriving for your appointment.

What happens if I need to reschedule or cancel my appointments?

Please get in touch with our bookings team to advise of the reschedulement or cancellation, prior to your booked appointments. Please note that any changes to your appointments can result in lengthy delays.

What is the process after my Studio M appointments?

Once your Studio M appointments are complete and your selections are confirmed, you will need to sign off on your selections. Your home design will then be scheduled in with our drafting and estimating teams to be finalised, so that your HIA Contract can be issued to you.

How long do I have to sign off on my paperwork?

You will have 48 hours post your studio appointment to confirm and sign off on your selections.